



## **EXTRACT FROM THE ARSENAL MEMBERSHIP SCHEME TERMS AND CONDITIONS 2022/23 RELATING TO THE FAMILY ENCLOSURE**

The terms and conditions highlighted below are extracts from the Arsenal Membership Terms and Conditions 2022/23. The purpose of the extracts is to draw your attention to the restrictions in relation to use of the Family Enclosure but in no way serves to replace the Arsenal Membership Terms and Conditions. For more information, please see <http://www.arsenal.com/membership/tickets-information/terms-and-conditions->

### **10. Use of the Family Enclosure**

- 10.1 Within the family enclosure section of Emirates Stadium (the “**Family Enclosure**”) the following additional regulations must be adhered to by you at all times, save where the Club specifies otherwise (acting in its absolute discretion):
- (A) The Family Enclosure is restricted to members who are Junior Gunners, Senior Citizen Members or Red Disability Access Members only.
  - (B) Silver Members and Red Members who are adults are only permitted to be in the Family Enclosure if they are accompanying a Junior Gunner. A maximum of two adult Red or Silver Members are permitted to accompany each Junior Gunner.
  - (C) Cannon Members or adult Members eligible for the “Young Adult” ticket discount are only permitted to purchase tickets in the Family Enclosure if they are accompanying a Junior Gunner at a ratio of two Cannon Members or eligible adult Members to one Junior Gunner.
  - (D) For Silver Members and Red Members, tickets for the Family Enclosure may be purchased through the Website at [www.eticketing.co.uk/arsenal](http://www.eticketing.co.uk/arsenal) or by calling +44 (0) 20 7619 5000 (subject to capacity restrictions, availability and the Club’s purchasing timescales).
  - (E) Junior Gunners may only purchase tickets in Emirates Stadium outside the Family Enclosure once the Family Enclosure is sold out. Subject to capacity restrictions, availability and purchasing timescales, such tickets may be purchased through the Website at [www.arsenal.com/membership](http://www.arsenal.com/membership). Any such tickets purchased will be charged at full price and may only be used by Members with a concessionary priced Membership.
  - (F) Senior Citizen Members may only purchase tickets in the Family Enclosure for themselves or within a group containing Silver and Red Members who are

accompanying Junior Gunners in accordance with the restriction set out above.

- (G) You must show your Membership Card to a Club member of staff/stewards upon request. Other photographic identification and evidence of your date of birth may also be requested and, if requested, must be shown to the Club member of staff or a steward.
- (H) Under normal circumstances no adult may use a concessionary priced ticket (other than legitimate use by Senior Citizen Members). If this is likely to happen, you must contact Fan Services (Tel: +44 (0) 207 619 5000) for advice on the correct procedure prior to the relevant match. Failure to contact the Club prior to the date of the fixture may result in the relevant Membership Card(s) being confiscated and/or you being ejected from Emirates Stadium. The Club regrets that it is unable to deal with any requests or enquiries of this nature on the day of a fixture.

## **11. Concessionary Memberships and Tickets**

- 11.1 Concessionary Memberships and related tickets may only be used by persons that qualify for such concessionary Memberships or related tickets, as follows:
  - (A) "Team JGs" by persons who will be aged 4 to 11 (inclusive) on 31 August of the relevant season.
  - (B) "Young Guns" by persons who will be aged 12 to 16 (inclusive) on 31 August of the relevant season.
  - (C) "Cannon" by persons who will be aged 17 or 18 (inclusive) on 31 August of the relevant season and who were either part of the Young Guns or the Cannon for the whole of the previous season or who have otherwise become Cannon members by 31 August in the relevant season.
  - (D) "Young Adult" by persons who will be aged 19 to 21 (inclusive) on 31 August of the relevant season.
  - (E) "Senior Citizen" by persons who will be aged sixty-five or over (inclusive) on 31 August of the relevant season.
- 11.2 You are not permitted to sell or transfer a concessionary Membership ticket to someone who is not entitled to such concession as set out above. All proven abuses of concessionary Memberships will be dealt with severely. If any person enters or seeks to enter Emirates Stadium with a concessionary Membership ticket in circumstances where that person is not entitled to such concession as set out above, that person will be refused entry to, or ejected from, Emirates Stadium and the Member who sold or transferred their concessionary Membership ticket to that person will have their relevant Membership(s) withdrawn. In such case, no refund will be given to you and it may result in criminal prosecution.

- 11.3 “Junior Gunners” Memberships are split into three levels:
- (A) “Welcome To Our World”: 0 to 3 years of age (inclusive) on 31 August of the relevant season. This membership level does not have any entitlement to purchase match tickets.
  - (B) “Team JGs”: persons who will be aged 4 to 11 (inclusive) on 31 August of the relevant season.
  - (C) “Young Guns”: persons who will be aged 12 to 16 (inclusive) on 31 August of the relevant season.
- 11.4 Subject always to paragraph 11.5 below, from the 2012-2013 season, the Membership progression for all Junior Gunners Members who were 15 years old or under in the 2012-2013 season shall be as follows:
- (A) all Junior Gunners and Cannon Members shall be treated as Red Members for the purpose of any applicable benefits associated with the longevity of Membership that are provided by the Club from time to time; and
  - (B) progression to Silver Membership can only be attained by Cannon Members who have held Junior Gunners and/or Cannon Memberships (as the case may be) on a continuous basis. Members who satisfy these criteria will automatically be added to the waiting list for Silver Membership (alongside other Red Members). Silver Membership will be allocated according to the length of time that Membership has been held.
- 11.5 The Club reserves the right to restructure, change and/or withdraw any level and/or type and/or priority of Membership and/or the associated benefits from season to season. Purchase of a particular Membership for one season does not guarantee that such Membership, any other Membership and/or the associated benefits will be available in the following season.